Welcome!
What you're holding in your hands is no ordinary owner's manual. We've tried to make the instructions in this owner's manual clear and easy to follow. If you take a few minutes to look through it, you'll learn how to use all of the features on your new Jensen car stereo for maximum enjoyment.

For your Jensen stereo to work right, it must be installed correctly. The enclosed installation manual will show you how to install your new stereo like a pro. It's a good idea to read all of these instructions before you begin the installation. Most installations are straightforward and can be handled by a do-it-yourselfer with the right tools, patience, and the ability to follow instructions. But, do-it-yourself installation isn't for everyone. If you still don't feel confident after reading this book, consider turning the installation job over to someone better suited to it.

Warranty Service
If your Jensen stereo should ever require service, you will need to have the original dated receipt. If you ever need to return the unit for any reason, always include the receipt with the product.

Technical Assistance
For technical assistance with the operation of the XCD 9020, call 1-800-323-0221.

### Operation

#### XCD 9020 Features

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---
Basic Operation

**On/Off**
Press PWR button to turn the XCD 9020 on. Press again to turn it off.

**Select Mode**
Press SEL button to move display through volume, bass, treble, balance and fader functions. Use the control button to adjust the selected mode. When mode has not been adjusted for 3 seconds, display returns to normal radio or CD display.

**Volume**
Adjust volume by pressing + or - on the control button.

**Bass**
1. Press SEL button two times.
2. Adjust Bass level using + or - on the control button.

+6 = maximum
-6 = minimum
**Treble**

1. Press SEL button three times.
2. Adjust Treble level using + or - on the control button.

<table>
<thead>
<tr>
<th>T</th>
<th>+6 = maximum</th>
</tr>
</thead>
<tbody>
<tr>
<td>+6</td>
<td>-6 = minimum</td>
</tr>
</tbody>
</table>

**Fader**

1. Press SEL button five times.
2. Adjust sound balance front and rear using + or - on the control button.

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<tr>
<th>F 12</th>
</tr>
</thead>
<tbody>
<tr>
<td>R 12</td>
</tr>
</tbody>
</table>

**Balance**

1. Press SEL button four times.
2. Adjust sound balance left and right using + or - on the control button.

<table>
<thead>
<tr>
<th>R 12</th>
</tr>
</thead>
</table>

**Mute**

Press MUT button to silence the receiver. MUTE appears in the display. Press again to resume listening.

| MUT |

- R12 = Right speaker only
- L12 = Left speaker only
**Set the Clock**

Press DSP to display clock.

1. Press and hold DSP button for two seconds until colon and AM flash.

2. Press \( \) to change minutes, \( \) to change hours.

Note: There is no PM indicator in the display, only AM.

**Removable Faceplate**

1. Press REL button and pull gently on left side of faceplate to remove.

2. To reinstall, slip right edge into radio.

3. Press into place.

4. Press PWR to play radio or tape.

When front panel is removed and ignition is off, a red LED on the front of the unit will flash indicating that the front panel has been removed.
Radio Operation

Select a Band

Press BND button to change radio between three FM bands and two AM bands. Each band stores up to six preset stations.

Select a Station

Manual Tune
Press a tune button ( לקבלת or ▼) for less than one second to move the radio frequency up or down.

Seek Tuning
Press a tune button ( לקבלת or ▼) for more than one second to move to next station automatically.
**Preset Stations**

Six numbered preset buttons store and recall stations for each band.

![Preset Stations Diagram](image1)

**Store a station:**

1. Select a band (if needed)
2. Select a station
3. Hold a preset button for two seconds. The receiver beeps when station is saved.

**Recall a station:**

1. Select band (if needed)
2. Press a preset button to select stored station.

**Automatically Store Stations**

Select six strong stations and store them in current band

1. Select a band (if needed)
2. Hold AMS button for more than three seconds (receiver beeps). The new stations replace stations already stored in that band.

**Preset Scan**

Scan stations stored in current band

1. Select a band (if needed)
2. Touch AMS for less than three seconds. Radio pauses for five seconds at each station. Touch AMS again to stop scanning when desired station is reached.

**LOC**

Press the LOC button to select between local and distant sensitivity modes. You can sometimes improve the reception of local stations by selecting the local mode. LOC appears in the display.

**Mono/Stereo**

Press **M/S** button to select stereo or monaural (mono reception for radio stations). You can sometimes improve reception of distant stations by selecting mono operation. **MON** will show in the display when radio is in stereo mode and a stereo signal is present. **MON** will show in the display when in mono mode.
CD Player Operation

**Insert and Eject CD**

Push a CD into slot. The CD will begin to play.

Insert CD label side up

Press ▲ (eject) to stop CD play and eject CD from slot. Receiver switches to radio operation.

**Pause CD**

Press ► button to pause CD play and silence the receiver. PAUS appears in the display. Press ► again to resume CD play.

**Skip Tracks**

Press ◄ or ▲ to advance to next track. Track numbers show on display.

**Fast Forward and Fast Reverse**

Press and hold ◄ or ▲ to fast forward or reverse in audible search. CD play starts from when you release the button.

**Scan: Preview all Tracks**

Press SCN to play first ten seconds of each track on current CD. Press again to stop scan and listen to track.

**Repeat the Same Track**

Press RPT to continuously repeat same track. Press again to stop repeat.
Repeat Selection *(RPT A-B)*

The Repeat A-B function allows you to continuously repeat a selection of music.

1. Press **RPT A-B** to set the beginning point (A).

2. Press **RPT A-B** again to set the end point (B).

The chosen selection of music will repeat over and over until **RPT A-B** is pressed again.

Random: Play all Tracks

Press **RDM** to play all tracks on CD in random order one time. Press again to stop random play.

Program CD Tracks

Use Program function to select up to 24 CD tracks to play in any order. Program works by allowing you to select a track number for each spot in the playing sequence. A CD must be inserted to use Program.

1. Press **R** or **W** to choose track number.

2. Press **MEM/CLR** to enter track number into memory. Display shows next track number in sequence. Continue (up to 24 times) for all desired tracks.

3. Press **PGM** to play CD in programmed order.

Note:

- Driving on bumpy roads may cause CD player to skip.
- Moisture and high humidity can cause malfunction of CD player.
- Do not expose CD player to extremely high or low temperatures.
- Do not drive with ejected CD in the slot.
<table>
<thead>
<tr>
<th>Problem</th>
<th>Cause</th>
<th>Corrective Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>ER-1 appears on display</td>
<td>Disc reading malfunction</td>
<td>Try a different disc. The disc may be damaged or dirty</td>
</tr>
<tr>
<td>ER-2 appears on display</td>
<td>Disc loading or eject malfunction</td>
<td>Press RESET button. Insert disc and try again</td>
</tr>
<tr>
<td>ER-3 appears on display</td>
<td>High temperature</td>
<td>Wait until temperature returns to normal</td>
</tr>
<tr>
<td>CD skips too much</td>
<td>Receiver mount is not solid or backstrap is not secure</td>
<td>Check mounting and backstrap, tighten if needed</td>
</tr>
<tr>
<td>Can’t find cause of problem</td>
<td></td>
<td>Call Jensen Technical Assistance (1-800-323-0221)</td>
</tr>
</tbody>
</table>

**Troubleshooting**

**Specifications**

- **CD Player**
  - Signal to noise ratio: >86 dB
  - Frequency response: 20 Hz - 20 kHz
  - Channel separation: >85 dB
  - D/A converter: 16 Bit/CH

- **FM Tuner**
  - Tuning range: 87.5 MHz-107.9 MHz
  - FM mono sensitivity: 12 dB
  - 50 dB quieting sensitivity (stereo): 16 dB
  - Stereo separation @ 1 kHz: 40 dB

- **AM Tuner**
  - Tuning range: 530 kHz-1710 kHz

- **Amplifier**
  - Total system power: 100 watts peak
  - Power output: front: 2 x 25W
  - rear: 2 x 25W

- **General**
  - Power supply: 11-16 VDC, negative ground
  - Speaker output impedance: 4-8 Ohms

- **Fuses**
  - Fast blow AGC (two 1-amp and one 10-amp)

**Limited One Year Warranty—USA and Canada**

Length of Warranty. This warranty from Recoton Mobile Electronics shall be in effect for a period of one year from the date of the first consumer purchase.

Persons Protected. This warranty will be enforceable by the original owner and any subsequent owners during the warranty period so long as proof of date of purchase from an authorized Jensen dealer is presented whenever warranty service is required.

What is Covered. Except as otherwise specified below, this warranty covers all defects in material and workmanship in this product. The following are not covered: damage resulting from accident, misuse, abuse, neglect, product modification, improper installation, incorrect line voltage, unauthorized repair or failure to follow instructions supplied with the product; damage occurring during shipment (claims must be presented to the carrier); elimination of car static or other electrical interferences; any product purchased outside USA or Canada, or on which the serial number has been defaced, modified or removed.

How You Can Get Service.

U.S. Purchasers. Please telephone Jensen at 1-800-323-4815. We will either inform you of the name and address of an authorized Jensen repair station which will service the product or will advise you to send the product to a factory service center.

Canadian Purchasers. The product should be returned to the Jensen dealer from whom it was purchased and such dealer either will service or arrange for service of the product.

If shipment of the product is required, it should be packed securely. The original dated bill of sale must always be included with the product as proof of warranty coverage.

What We Will Pay For. We will pay for all labor and material expenses required to repair the product, but you must pay any labor costs for the removal and/or installation of the product. If the product is shipped for warranty service, you must prepay the initial shipping charges, but Jensen will pay the return shipping charges if the product is returned to an address inside the USA or Canada.

Limitation of Implied or Statutory Warranties and Conditions. All implied or statutory warranties and conditions, including warranties or conditions of merchantability, fitness for particular purposes and non-infringement, are limited in duration to the length of this warranty.

Exclusion of Certain Damages. Jensen’s liability is limited to the repair or replacement, at our option, of any defective product and shall not include incidental or consequential economic damages of any kind.

Some states and/or provinces do not allow limitations on how long an implied warranty lasts and/or do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations and exclusions may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state and province to province.

JENSEN
Recoton Mobile Electronics
A Division of Recoton Audio Corporation
A RECOTON® COMPANY
1030 Emma Oaks Trail
Lake Mary, Florida 32745
©2000 Recoton Audio Corporation
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Warranty Service
If your Jensen CD changer should ever require service, you will need to have the original dated receipt. If you ever need to return the unit for any reason, always include the receipt with the product.

Technical Assistance
For technical assistance with the installation of the XCH 6RF, call 1-800-323-0221.
Installation

Before You Begin Installation

Before you begin, you will need tools, supplies and adapters. It is best to make sure you have everything you need before you begin.

Tools and Supplies Needed

- Hand tools
- Supplies for making wire connections (electrical tape, twist-type wire connectors, or crimp-on terminals; for best results, make soldered connections)
- Power tools (to drill holes to mount compact disc changer to vehicle)

Disconnect Battery

Before you begin, disconnect the battery negative terminal.

Adapters for Easier Installation

1990 and newer GM cars have a small antenna connector. You will need two adapters when installing this CD changer in a newer GM car.

Prepare CD Changer for Installation

Remove Shipping Screws

The XCH 6RF compact disc changer is shipped with the shock-absorbing mechanism secured.

Remove the shipping label and 4 shipping screws from the sides of the compact disc changer before installation. Keep the screws, as they will be required if you transport the player again.

Cover the screw holes with round self-adhesive labels.

Install Door

Install the door by sliding on from the right.
Choose a Location

Important:
Incorrect installation can cause the CD changer to "skip." Mount the unit firmly in place using supplied brackets and screws.

Select a location for the CD changer that:
- Provides sufficient ventilation
- Does not have high temperatures (such as the back window or near the heater outlet)
- Is not exposed to direct sunlight
- Allows the unit to be located within 15 degrees of horizontal or vertical.

Some possible locations are under the dashboard, under a seat, on the trunk floor or hanging under the package shelf in the trunk. The unit will work best when it is closest to the center of the vehicle.

Select Horizontal or Vertical Installation

Adjust the compact disc changer's internal shock-absorbing mechanism for horizontal or vertical mounting. Selection screws are located on both sides of the compact disc changer. Incorrect selection may cause skipping, especially when driving over bumps.

Choose Horizontal or Vertical Mounting
Loosen lock screw. Slide to align with Horizontal (H) or Vertical (V) and tighten lock screw. Repeat for both sides.
Install the Compact Disc Changer

**Floor Mounting (horizontal or vertical)**

1. Temporarily assemble the compact disc changer brackets to the disc changer.
2. Pull back carpet.
3. With compact disc changer in position, mark location of brackets on floor. Drill 1/6 inch (4.5 mm) holes through the floor panel.
4. Unbolt the compact disc changer from floor brackets.
5. Mark carpet and cut an "X" for each hole you drilled.
6. Lay down carpet and screw compact disc changer brackets to the holes in the floor. Install the changer to the brackets.

**Hanging Mounting (under package shelf or under dashboard)**

1. Assemble the compact disc changer brackets to the changer.
2. With compact disc changer in position, mark location of brackets on the parcel shelf or dashboard.
3. Drill four 1/6 inch (4.5 mm) mounting holes.
4. Attach compact disc changer using four #5X16 tapping screws.
Wiring

**Important**
If wiring connections are made wrong, the unit will not operate properly and it could be damaged. Follow the installation instructions carefully, or have the installation handled by an experienced technician.

**Professional Tip**

**Connections**
Good wire connections are very important for best sound and long-term reliability. Here are two methods:

**Splice**
1. Strip 1/2 inch (12 mm) of insulation from both wires.
2. Wrap wires together
3. Fold wires over
4. Stretch electrical tape tightly over splice.

**Solder**
Solder is the best way to connect wires, but it takes skill and practice. Splice the wires (as shown above). Before taping, heat the wires (not the solder). When the wires are warm enough, touch the solder to the splice. The solder will flow over the wires. Stretch electrical tape tightly over splice.

**Crimp Connections**
Purchase crimp connectors and crimping tool. Connectors are color coded. This Jensen radio uses BLUE connectors (12-14 gage wire).
1. Strip 1/4 inch (6mm) of insulation from both wires.
2. Insert into connector.
3. Crimp tightly.
You can make permanent splices (using butt connectors) or select connectors that can be removed and reinstalled.
Testing

Before you finish the installation, you should do the following tests to make sure the wiring is correct and everything is operating properly.

Reconnect Battery

When wiring is complete, reconnect the battery negative terminal.

Reset

Press RESET only when one of these conditions occur:

- The compact disc changer is first installed
- There is an error in operation (E01, E02, E03 or E06 may appear on the display).
- Vehicle power is interrupted (as when replacing the battery).

To use RESET:

1. Open the compact disc changer door, then use a pencil tip (or other non-metallic object) to press the RESET button. The compact disc changer ejects the magazine. Any disc being played is not returned to the magazine.
2. Remove all compact discs from the magazine.
3. Reinstall the empty magazine. The compact disc changer returns the compact disc to the magazine and ejects the magazine again.
4. Press RESET again.

Test Wiring

1. Load at least two CDs into the magazine and insert into changer.
2. Turn ignition switch on. You should hear the changer operate, checking all six slots. If the changer does not operate, check for proper connection of red, yellow and black wires.
3. The display should light. If not, check the cable between the modulator and display.
4. Turn on the radio and tune to FM station selected on the modulator (88.7 or 89.1 FM). You should hear the CD playing. If not, check the antenna connections on the modulator.

If a radio station interferes with the CD sound, change the selected frequency on the modulator. Change the station on the radio and test again.

5. Press DISC and TRACK buttons to ensure that the CD changer responds normally. If not, check cable connections on the modulator and the CD changer.
Specifications

Frequency response (+− 2dB) ................................................................. 20 Hz - 20 kHz 
Signal/noise ratio ............................................................................. ≥90 dB at 1kHz 
Stereo separation @ 1 kHz ............................................................... ≥70 dB 
Total harmonic distortion @ 1 kHz ...................................................... <0.1%

General
Power supply ....................................................................................... 10-16 VDC, negative ground 
Dimensions ......................................................................................... 11.4" X 3.5" X 7.7" (284mm X 74mm X 186.5mm) 
Weight .................................................................................................. 5.5 lbs. (2.5 kg) 
FM modulator frequency .................................................................... 88.7 MHz/89.1 MHz

Specifications subject to change without notice.

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Exclusion of Certain Damages. Jensen's liability is limited to the repair or replacement, at our option, of any defective product and shall not include incidental or consequential economic damages of any kind.

Some states and/or provinces do not allow limitations on how long an implied warranty lasts and/or do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations and exclusions may not apply to you.

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Technical Assistance
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Playing Compact Discs

Controls

Control the CD changer with the display.

Power/Start Playing

1. Turn on the radio and tune to FM station selected on the modulator (88.7 or 89.1 FM). Leave in stereo operation.

2. Press PWR button once to turn the XCH 6RF on. CD will begin to play. Press again to turn it off.
**Play/Pause CD**

1. Press Play/Pause (III) while CD changer is playing to pause CD play.

The compact disc changer plays all songs on a disc, then advances to the next disc in order (1-2-3-4-5-6).

2. Press again to continue disc play.

**Skip Tracks**

Press TRACK ( or ) button to go to another track on the current disc.

**Repeat the Same Track**

Press RPT to continuously repeat the same track. Press again to stop repeat.

**Intro: Preview all Tracks**

Press INTRO to play the first ten seconds of each track on all discs in the magazine. Press again to stop "INTRO" and listen to track.

**Select Disc**

The magazine holds up to 6 compact discs, numbered 1 to 6 (starting at the bottom).

Press DISC to select the next disc in order.

The display indicates which discs are loaded in the magazine.

The compact disc changer begins playing the first track on the next disc.

If you press DISC while a disc is playing, the current disc stops immediately and the next disc plays.
Reset

Press RESET only when one of these conditions occur:

- The compact disc changer is first installed
- There is an error in operation (E01, E02, E03 or E06 may appear on the display).
- Vehicle power is interrupted (as when replacing the battery).

To use RESET:

1. Open the compact disc changer door, then use a pencil tip (or other non-metallic object) to press the RESET button. The compact disc changer ejects the magazine. Any disc being played is not returned to the magazine.
2. Remove all compact discs from the magazine.
3. Reinstall the empty magazine. The compact disc changer returns the compact disc to the magazine and ejects the magazine again.
4. Press RESET again.
Loading the CD Changer

Insert Compact Discs in the Magazine

1. Insert one compact disc with the label side up into each slot in the magazine.

2. The compact disc ejector knob pops out. Do not insert more than one disc into a slot. Inserting more than one disc into a magazine slot could damage the compact disc, the magazine and the compact disc changer.

Remove Compact Discs from the Magazine

Press the compact disc ejector knob to eject the compact disc from the magazine.

Load the Magazine into the CD Changer

Slide compact disc changer door to the right. Insert magazine. Close door. You will hear the XCH 6RF check how many discs are in the magazine.

Note: Always keep the compact disc changer door closed during operation.
## Troubleshooting

<table>
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<tr>
<th>Problem</th>
<th>Cause</th>
<th>Correction</th>
</tr>
</thead>
<tbody>
<tr>
<td>CD changer does not operate</td>
<td>Fuse blown</td>
<td>Locate and replace fuse</td>
</tr>
<tr>
<td></td>
<td>Bad ground to CD changer</td>
<td>Locate and repair ground</td>
</tr>
<tr>
<td></td>
<td>CD changer overheated</td>
<td>Allow air to circulate around changer</td>
</tr>
<tr>
<td></td>
<td>Magazine not installed/no discs in magazine/discs installed incorrectly</td>
<td>Install discs and magazine</td>
</tr>
<tr>
<td>Disc is playing but there is no sound</td>
<td>Poor connections to FM modulator</td>
<td>Correct connections at modulator, CD changer and receiver</td>
</tr>
<tr>
<td></td>
<td>Bad ground on FM modulator</td>
<td>Locate and repair ground connection</td>
</tr>
<tr>
<td></td>
<td>Fuse blown</td>
<td>Locate and replace fuse</td>
</tr>
<tr>
<td></td>
<td>Receiver not tuned to correct station (88.7 or 89.1 FM)</td>
<td>Tune receiver</td>
</tr>
<tr>
<td></td>
<td>Condensation (moisture) on CD changer laser optics (occurs in humid, rainy conditions or after turning on the heater)</td>
<td>Remove magazine, leave CD changer door open and wait approximately one hour</td>
</tr>
<tr>
<td>Music &quot;skips&quot; excessively when going over bumps</td>
<td>Shipping screws not removed</td>
<td>Remove shipping screws</td>
</tr>
<tr>
<td></td>
<td>Vertical/horizontal position not selected correctly</td>
<td>Select position</td>
</tr>
<tr>
<td></td>
<td>Unit installed at an angle more than 15 degrees from vertical or horizontal</td>
<td>Reinstall properly</td>
</tr>
<tr>
<td>&quot;E01&quot;, &quot;E02&quot;, &quot;E03&quot; or &quot;E05&quot; appears on display</td>
<td>Disc loading or eject malfunction</td>
<td>Press &quot;RESET&quot; button, insert a disc and try again</td>
</tr>
<tr>
<td>&quot;E06&quot; appears on display</td>
<td>Disc dirty</td>
<td>Clean the disc</td>
</tr>
<tr>
<td></td>
<td>Disc inserted incorrectly</td>
<td>Insert the disc correctly</td>
</tr>
<tr>
<td>Can't find problem</td>
<td></td>
<td>Contact Jensen Technical Assistance (1-800-323-0221)</td>
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</tbody>
</table>
Specifications

Frequency response (+/- 2dB) ................................................................. 20 Hz - 20 kHz
Signal/noise ratio ...................................................................................... ≥90 dB at 1kHz
Stereo separation @ 1 kHz ....................................................................... >70 dB
Total harmonic distortion @ 1 kHz .......................................................... ≤0.1%

General
Power supply ........................................................................................... 10-16 VDC, negative ground
Dimensions .............................................................................................. 11.4" X 3.5" X 7.7" (284mm x 74mm x 186.5mm)
Weight ....................................................................................................... 5.5 lbs. (2.5 kg)
FM modulator frequency ............................................................................. 88.7 MHz/89.1 MHz

Specifications subject to change without notice.

Limited One Year Warranty—USA and Canada

Length of Warranty. This warranty from Recoton Mobile Electronics shall be in effect for a period of one year from the date of the first consumer purchase.

Persons Protected. This warranty will be enforceable by the original owner and any subsequent owners during the warranty period so long as proof of date of purchase from an authorized Jensen dealer is presented whenever warranty service is required.

What is Covered. Except as otherwise specified below, this warranty covers all defects in material and workmanship in this product. The following are not covered: damage resulting from accident, misuse, abuse, neglect, product modification, improper installation, incorrect line voltage, unauthorized repair or failure to follow instructions supplied with the product; damage occurring during shipment (claims must be presented to the carrier); elimination of car static or other electrical interferences; any product purchased outside USA or Canada, or on which the serial number has been defaced, modified or removed.

How You Can Get Service.

U.S. Purchasers. Please telephone Jensen at 1-800-323-4815. We will either inform you of the name and address of an authorized Jensen repair station which will service the product or will advise you to send the product to a factory service center.

Canadian Purchasers. The product should be returned to the Jensen dealer from whom it was purchased and such dealer either will service or arrange for service of the product.

If shipment of the product is required, it should be packed securely. The original dated bill of sale must always be included with the product as proof of warranty coverage.

What We Will Pay For. We will pay for all labor and material expenses required to repair the product, but you must pay any labor costs for the removal and/or installation of the product. If the product is shipped for warranty service, you must prepay the initial shipping charges, but Jensen will pay the return shipping charges if the product is returned to an address inside the USA or Canada.

Limitation of Implied or Statutory Warranties and Conditions. All implied or statutory warranties and conditions, including warranties or conditions of merchantability, fitness for particular purposes and non-infringement, are limited in duration to the length of this warranty.

Exclusion of Certain Damages. Jensen's liability is limited to the repair or replacement, at our option, of any defective product and shall not include incidental or consequential economic damages of any kind.

Some states and/or provinces do not allow limitations on how long an implied warranty lasts and/or do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations and exclusions may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state and province to province.

JENSEN
Recoton Mobile Electronics
A Division of Recoton Audio Corporation
A RECOTON® COMPANY
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